



## SMH Rehabilitation Unit Outcome Data: January - December 2008

We would like to share information on our most recent outcomes:

- \* *Patient satisfaction with the services provided*
- \* *Number of patients who received treatment according to diagnosis*
- \* *Average length of stay on the Rehab Unit according to diagnosis*
- \* *Percent of patients discharged home (vs. nursing home)*
- \* *Percent of improvement in functional skills such as self care, ambulation, social cognition*

Realize that every patient is different, and individual results vary depending on the severity of the problem, their other medical diagnosis and their level of independence before admission to the hospital.

### Patient Satisfaction Scores

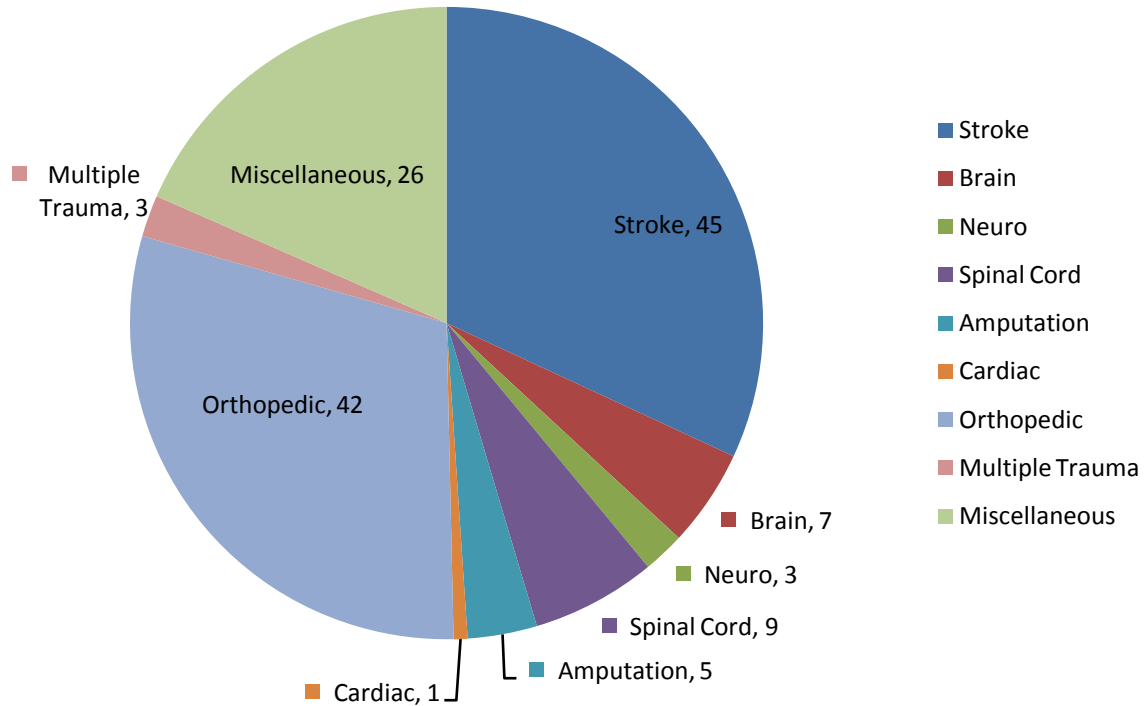
SMH ranked in the **98th percentile** in Overall Patient Satisfaction with the SMH Rehabilitation Unit.

**85.1 percent** of the questions were responded to with "Very Good," the highest possible answer.

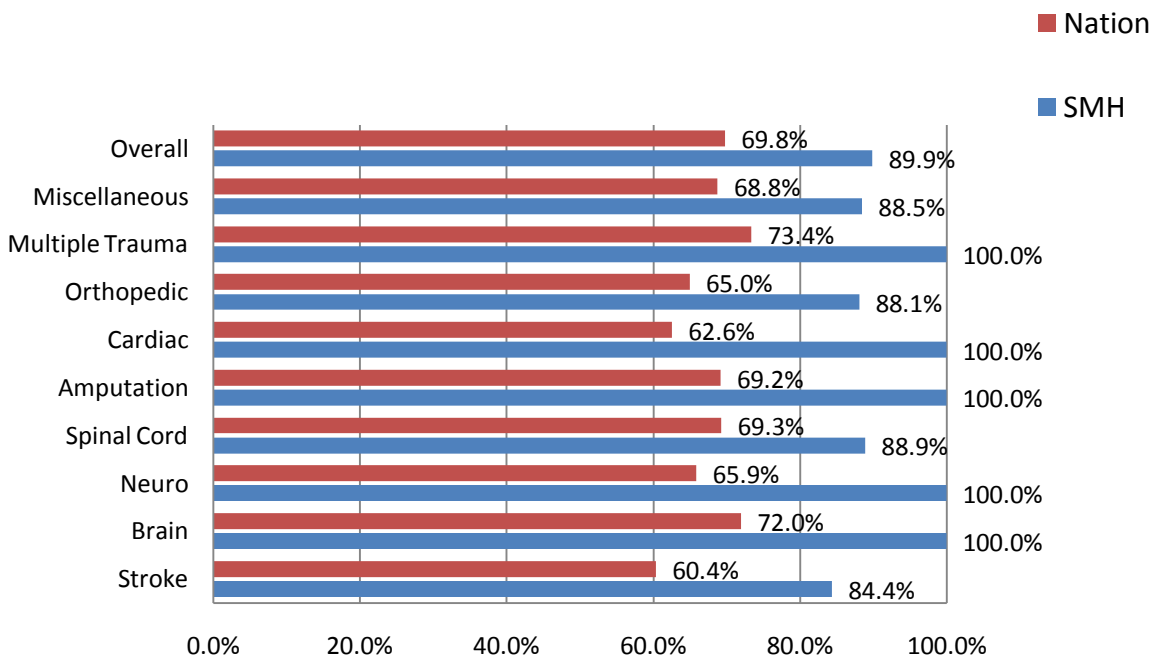
**95.6 percent** of those responding stated they would recommend the SMH Rehabilitation Unit to others.

Patient Satisfaction Scores are from surveys conducted by Press-Ganey Associates.

## Patients Served in 2008



## Discharge to Community by Diagnosis-2008



## Average Length of Stay by Diagnosis-2008

